**Oliver Warlick**

WarlickOliver@gmail.com

Seattle, WA

(616) 389-7083

[Linkedin.com/in/OliverWarlick](https://www.linkedin.com/in/OliverWarlick/)

**CAREER SUMMARY**

Manual Quality Assurance Tester with experience increasing useability of software by 10% through rigorous testing and bug detection for organizations serving thousands of individuals each year. Career history of creating thorough test plans and detecting bugs and blockers. Adept at collaborating with others while ensuring high-quality services and programs. Advocate for releasing the most user-friendly product possible and maintaining industry standards.

**AREAS OF EXPERTISE**

QA/Testing Processes | Git | Project Management | Process Optimization | Information Analysis | Troubleshooting Processes | UI/UX Optimization | Team Leadership | Technical Support | Web Development | JavaScript | Python | SQL | Frontend Languages| AWS | WordPress | Excel | Tableau

**PROFESSIONAL EXPERIENCE**

**Bezos Academy** Seattle, WA

Technology Intern Mar. 2024 - Present

* Developed and implemented numerous detailed test plans and test cases using TestRail, which were utilized by my team for comprehensive regression and sanity testing, ensuring product stability and quality.
* Filed concise and well-organized GitLab tickets that effectively summarized application issues and tasks, streamlining communication and prioritization for the engineering team.
* Conducted exploratory tests on web and iOS using App Store Connect, TestFlight, Proxyman, Mixpanel, and the network activity log, resulting in an average of 1.5 new bugs discovered each release, roughly half of which were prioritized as release blockers.
* Worked closely with senior staff, contributing directly to quality assurance & testing, product development, UX design initiatives, and operational excellence.
* Delivered presentations for senior QA management, executive team leaders, and specialized staff which outlined potential advantages of new features and expanded capabilities, leading to a 10% increase in app usage.

**Breathe in Seattle** Seattle, WA

Owner Apr. 2019 - Present

* Created business websites using WordPress & GoDaddy which generated thousands of dollars in revenue for business.
* Introduced operational processes still in use to this day, streamlining guest bookings using Xola’s integrated booking system which substantially improved efficiency and led to a 35% increase in bookings.
* Managed relationships with billion-dollar booking platforms, fast-growing startups, and individuals generating business traction in the form of 5-star reviews and new marketing opportunities from business partners.
* Worked with creative agencies to develop and disseminate marketing materials, securing media coverage in newspapers, magazines, televised segments and online channels.
* Acted as business administrator, implemented accounting system which saved thousands of dollars and worked with banks, legal firms, and agencies on a local, state, and federal level
* Increased brand popularity by generating hundreds of thousands of views on social media platforms while nurturing a brand reputation for always providing the highest caliber of customer service.

**EDUCATION & TRAINING**

**Seattle Central College** Seattle, WA

**Associate's Degree**- Computer Science *Expected graduation date Summer 2025*

*Completed coursework in Computer Science, Math, Business Communication, English, Philosophy, Sociology, Geology, Nutrition.*

**Year Up** *Online*

*Application Development Certificate via Seattle Central College, 47 college credits - Computer Science.*

**Sololearn** *Online*

*Web Development Course Certificate.*